



**For Immediate Release**

## Rauland-Borg Leverages Hospital LAN with New Nurse Call Software

Skokie, IL, September 10, 2004 – Rauland-Borg, the leader in nurse call communications, announces the official release of Responder® NET, a user-friendly PC interface designed to enhance the performance of its Responder IV nurse call system while leveraging a hospital’s existing local area and wide area network (LAN/WAN). A productivity platform, Responder NET improves workflow on hospital floors including staff sign-on using barcode technology, electronic staff scheduling, staff locating and bed status notification.

Installed sites include St. Francis Hospital, Evanston, IL. St. Francis Hospital is part of the Resurrection Health not-for-profit corporation dedicated to providing the highest level of patient care. Barbara Ruber, Nurse Manager, 4th floor, at St. Francis was the first to experience Responder NET’s benefits. “Responder NET is a great addition to the Responder IV system. It allows a quick and easy way to see which caregivers are on duty and which patients they are covering for the day.”

Taking advantage of the hospital’s LAN, charge nurses can electronically pre-assign staff to patients with an intuitive staff scheduling function, eliminating paperwork. Barbara Ruber of St. Francis commented on how the Staff Scheduler helps with regulatory standards. “From a manager’s perspective, the Staff Scheduler can help with regulatory compliance because it provides an electronic record that shows who was caring for a patient on any given day.”

Responder NET utilizes barcode technology to speed the staff sign-on process. Staff at St. Francis hospital can sign-on to the Responder system from any PC with a swipe of their badge and wireless device, reducing the sign-on time to seconds. Patient calls are then routed directly to their wireless device. For Barb Ruber, the barcode sign-on feature means a simplified process for staff members. “It has greatly helped compliance with signing on and off duty for the staff because it is easier and faster for them.”

Responder NET’s bed management solution also offers revenue-generating benefits by automating the bed turnover process. The simple two-button station is activated by transport and housekeeping staff to notify admissions when a bed needs cleaning or is ready for a new patient. Bed turnover analysis is available through a management software report to identify bottlenecks in the process.

The system delivers life-safety reliability. In the event of a LAN/WAN failure, the Responder IV nurse call system remains fully functional, including code blue annunciation and staff/patient assignments.



WE  
S  
A  
E  
R  
S  
E  
R  
D

“We saw an opportunity”, states Larry Ball, Director of Marketing Manager for the company’s Health Care Communications Group, “to make patient and staff information instantly accessible through a secure system that takes advantage of a facility’s existing LAN. In addition to its patient care and staff benefits, the software provides a system back-up and helps facilities maintain increasing regulatory standards.”

**About Rauland-Borg Corporation**

For over 70 years, Rauland-Borg has been an industry leader in the design and manufacture of communications and life-safety equipment for institutional environments. Rauland’s Responder combines traditional nurse call with the latest technology and management tools. Responder systems offer fast and flexible solutions for staff-to-staff and staff-to-patient communication, resulting in increased productivity and quality of patient care. For more information please visit [www.rauland.com](http://www.rauland.com).